



Canon U.S.A. Receives BenchmarkPortal “Center of Excellence Certification” for 15 Consecutive Years



Canon U.S.A. is proud to receive the “*Center of Excellence*” certification from BenchmarkPortal, one of the most prestigious certifications in the customer service and support industry.

This award recognizes the company for achieving world-class grading across BenchmarkPortal’s Performance Matrix, covering 21 effectiveness and efficiency categories such as Top Box Customer Satisfaction and Inbound Calls Closed on First Call Percentage.

BenchmarkPortal, a global leader in Contact Center Benchmarking, has gained international recognition for its innovative approach to best practices for this industry.

The achievement of the Center of Excellence represents a contact center’s commitment to delivering customer service that’s both effective and efficient.

For more information on Canon Service and Support, please visit www.usa.canon.com/businessserviceandsupport.



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